Guide to Your New UW Medicine Statements

As part of a multi-year, system upgrade, UW Medicine is changing our statements as of March 27, 2021.

These changes are designed to provide clearer information, be ADA compliant, and available on our new web portal, MyChart. Please take a moment and review the changes.

Also, feel free to log into MyChart (mychart.uwmedicine.org) after March 27, 2021 to enroll in paperless billing and other electronic notification options.

Statement Legend:

- This is your account number, who is responsible for payment, the patient name, and statement date.
- Current balance due from Professional and Hospital Charges along with any payment plans you have set up.
- **O** Our new phone numbers and office hours.
- With MyChart, you can pay your bill securely on-line or send us a question. If you have not signed up for MyChart, a unique activation code will be printed here.
- If you would prefer to mail us a credit card payment, fill out this section. However, we recommend you make credit card payments securely via MyChart.

JW Medici	ne	Guarantor ID: Responsible Party: Patient Name: Statement Date:	3320 First Name Last Na First Name Last Na 11/5/2020	
Fhank you for using UW Medicine! Be	low is a summary o	of outstanding charges for	services rendere	d.
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ospital Charges rofessional Charges				\$253.00
otal Balance Due Now				\$574.86
			See following page	s for statement details
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you need help paying your bill, whether formation, see our website at <u>uwmedic</u>				e. For more
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Back of Statement:

Additional information about your bill is found on the back. There are also sections to update your mailing address and insurance information. You can also make updates through MyChart.

If you have any questions about your new statement, or your account in general, contact us through MyChart or by phone at 206.520.0400 or 855.520.0400.

Statement Legend:

- If you have set up a payment plan, any balances included in the plan would appear in this section. To learn more amount payment plan options or to start a plan, please contact our Customer Service Team or access your MyChart account.
- G Balances that are not included in a payment plan will appear in this section. Balances will remain in this section until they are paid or added to a payment plan.
- This is the combined amount due of both payment plan and non-payment plan balances.

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If you have any questions about your new statement, or your account in general, contact us through MyChart (mychart.uwmedicine.org) or by phone at 206.520.0400 or 855.520.0400.